

COMPANY **PROFILE**



PELEFINA

We do more

www.pelefina.co.tz

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WORD FROM THE CEO

Pelefina Investment Co. Ltd is an experienced clearing and forwarding company based in Tanzania, we quickly build a reputation for leading the industry in innovation, flexibility and service.

We have steadily grown and provide the full range of clearing and forwarding services to our customers by expanding our customers base beyond the East African region to a global platform. We do not strive to be the largest but the best clearing and Forwarding services supplier.

At Pelefina Investment Co. Ltd we are determined to continuously improve our services delivery methods and policies with objective of exceeding client expectations and at the same time staying ahead of the competition. We welcome you to try our services.

Feel free to get in touch with us at any time.

-CEO

Pelefina Investment Co. Ltd





ABOUT US



Pelefina Investment Co. Ltd is established in 2019 with aim to develop long-term business alliances with our clients by customizing clearing and forwarding solutions that assist them in meeting their business objectives.

Pelefina Investment Co. Ltd develops comprehensive clearing and forwarding plans tailored to meet specific requirements of customers. This is accomplished by learning customer's exact objectives with regards to their internal and external requirements, thus ensuring that Pelefina Investment Co. Ltd will provide quality services more consistently than any other service provider in the market.

Pelefina Investment Co. Ltd employs a team of professionals that follows up and follows through on each and every transaction we manage. With our Global Service Network we aim to be the most reliable clearing and forwarding Company in the market with an inspired, people-driven and dedicated approach to serving our valued customers.

While we are proficient in offering clearing and forwarding services, we are not satisfied with just that: we also strive to be committed advisors to our customers and associates at all times.





MISSION AND VISION



Our Vision

To provide excellence in customs clearing services and solutions.

Our Mission

- To satisfy our customers with total clearing and forwarding solutions that are timely, innovative, and effective and efficiency led by a workforce dedicated to quality and delivery.
- We strive to become the most trusted leader of clearing and forwarding service provider in Tanzania by exceeding customers' expectations in the delivery of complete, world class solutions.



OBJECTIVE

The main Objective of the PELEFINA is to bring together Port Service Closer to Customers from Hinterland through the Central road.

Services to be Offered

- Handling of both containerized and loose cargo
- Storage and handling of Empty Containers
- Weighing of Containers
- Cargo Documentation



FREIGHT SERVICES

SEA FREIGHT

Pelefina Investment Company Ltd is one of the largest Sea Freight Consolidator in Tanzania with a worldwide coverage by our professional network who really cares for each package and tries our best to deliver what we commit to our valuable clients.

We have a dedicated Ocean Freight Department specializing in FCL, LCL, Break-Bulk, Project Cargo and different types of cargoes on a global scale.

LAND FREIGHT

Most transport chains include trucking at either the beginning or the end.

Pelefina Investment Co. Ltd integrated transportation and logistics service includes Road Transportation Service that connects all major East Africa centers into a single network.

AIR FREIGHT

Due to the sensitivity and time pressures involved in airfreight, Pelefina Investment Co. Ltd develops comprehensive airfreight service plans tailored to meet our customers' specific requirements. This is accomplished by learning our customers' exact objectives with regards to their internal and external requirements.

Sensitive and valuable goods are often subject to extreme time pressures and deadlines for everyone involved. Therefore, our Airfreight Department develops a customized service plan for each customer, and then implements our required Operational Handling Procedures to ensure a high quality service.



CUSTOMS CLEARANCE & FORWARDING

Customs clearance can be one of the most complex parts of the supply chain, even a smallest error in the documentation can lead to serious delay in delivery. We have a dedicated customs clearance team, managed in-house to ensure your cargo moves as efficiently as possible through customs and is delivered to sites on time.

Our quality processes and safety standards ensure that customer's demands are met in terms of service and safety of cargo.

OUR SERVICES INCLUDE:

- ✓ Import / Export Customs Clearance Service
- ✓ Import Duty & Tax Assessment
- ✓ Import / Export Permissions of controlled goods
- ✓ Payment of Custom Duties on customers behalf
- ✓ Transit Customs clearance
- ✓ Pre-customs for direct delivery
- ✓ Highly perishables and dangerous goods customs clearance
- ✓ Project Cargo customs clearance
- ✓ Consultancy Services
- ✓ Customs Bonded Carriage



WAREHOUSING

Keeping in the mind the needs of our clients and to provide them cost effective warehousing solution. Our warehousing facility give us the ability to serve your inventory management requirements. We provide a reliable, extensive and secure dry storage space for keeping your goods, as well as a place to consolidate and deconsolidate your shipments. For your convenience, we have a racked and open space with a computerized inventory control system to manage your valuable merchandise.

OUR SERVICES INCLUDES:

- Real time management
- Offshore inventories managed in the real time environment
- Special warehousing facilities for Containerized, Bulk, Refrigerated and Hazardous materials
- Quality process and superior services in regards to receiving, storing and shipping consolidation, packing, swing loads, tracking and reporting.
- Inventory management
- Government certified Weighbridge facility.
- 16 CCTV camera fitted with recording facility.
- 24/7 security facility.
- Office space available.
- Washroom and toilets for labour and managers.
- Full power backup with 35 ton generator.
- Direct power supply from Tenesco.
- Container space for storage facility.
- Internet facility





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